



Embrace the Digital Future with **incadea.dms Web Service Assistant (WSA)**



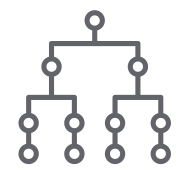
Digital



Effective



Customer-Centric



Structured



Flexible



Integrated

Digital technologies have started fundamentally changing how workshop owners understand the need to invest in mobile tools to optimize their workshops and elevate the customer experience. As part of this transformation, every technician needs straightforward mobile data access and specialized tools to work remotely, independently, and more efficiently. These needs are considered within incadea's Web Service Assistant.

incadea presents a modern approach to technology, empowering OEMs, importers and dealerships accelerate business productivity and user experience.

Let's build great customer experiences together.

Key Solution Facts



- Add-On for Mobile Service.



- Web-Based Role Center for technicians made for tablets.



- Consistent workflow with the following common incadea.dms service-related functions.
 - Create, Update Mobile Service Orders, service jobs and further details
 - Create, Update Customer/ Vehicle Data, GDPR compliant
 - Access to Vehicle Service History
 - Access to Service Remarks
 - Maintain Vehicle Appointments
 - Quick overview of upcoming service appointments



- New flexible UI pages approach.

5 whys for incadea WSA

- 01 Provide Mobility** › WSA will increase mobility in your workshop to run more effectively and remotely.
- 02 Data Access** › Technicians get straightforward mobile data access to enable them to work remotely, independently, and more efficiently in the digital era.
- 03 DMS in Hand** › Most practical incadea.dms functions like Customer and Vehicle Search, Mobile Service Order, and Vehicle Service History can be driven from the tablet.
- 04 Make it Personal** › WSA inherited practical concepts to access other tools and add-ons in highly customizable environments.
- 05 Enable Efficiency** › License Plate Recognition capabilities + Vehicle Health Check (VHC) will drive efficiency and productivity to the next level.

Take the next Step.

For more information, please visit incadea's website

www.incadea.com or contact incadea at info@incadea.com

incadea provides complete and integrated solutions that meet dealerships' needs now and into the future. incadea wants their customers to be empowered by the most flexible solutions in the industry, ready for whatever business challenges lie ahead.